



Dear Valued Customer:

This is to advise you that recipients of packages mailed from the United States of America to Europe through the United States Postal Service (USPS) are subject to duties, taxes and an administrative fee for customs clearance. Mailers of packages in the United States pay the USPS postage that covers the cost of accepting, transporting, and delivering packages. Customs duties, taxes, and the administrative fee are not covered by the postage paid by the mailer, but are the responsibility of the recipient.

On October 30, 2001, the USPS signed an agreement with Consignia, formerly the British Post Office, for it to deliver Global Express Mail and Global Air Parcel Post to 23 countries in Europe. Delivery is made by Consignia's Pan-European parcel delivery company, General Logistics Systems (GLS).

Duties and taxes are assessed by Customs in accordance with the laws of your country. Duties and taxes are assessed based upon the declared retail value of the items in the package as indicated on the customs declaration form by the sender. General Logistics Systems charges an administrative fee of 9,50 Euros for each package for customs clearance. This fee is not included in the postage paid by the sender and is the responsibility of the recipient.

The USPS informs senders of packages to Europe of the requirements for properly preparing their packages and that duties and taxes are the responsibility of the recipient to avoid delays in the delivery of their packages.

Thank you for your cooperation and understanding so that our delivery partner in Europe, Consignia and GLS, can provide you with the best possible service.

Very truly yours,

UNITED STATES POSTAL SERVICE